



LECTURE

WHAT IS LEAN & KAIZEN?

SIX SIGMA WHITE BELT





FOCUSED ON ELIMINATING WASTE FROM A BUSINESS PROCESS



SHORTENS THE TIMELINE BETWEEN THE CUSTOMER ORDER AND THE SHIPMENT BY ELIMINATING WASTE



**ANY ACTIVITY IN A PROCESS THAT
ADDS VALUE FROM THE CUSTOMER'S PERSPECTIVE**



ANY ACTIVITY THAT THE CUSTOMER IS NOT WILLING TO PAY FOR

WHAT IS KAIZEN?

ACRONYM OF TWO JAPANESE WORDS: KAI AND ZEN

IT MEANS “CHANGE FOR THE BETTER”

**DEFINED AS ANY IMPROVEMENT IDEA IN AND AROUND THE
WORKPLACE**

SMART GROWTH HACKS

A thick red horizontal bar with slightly angled ends, positioned below the main title.

DEDICATED TO YOUR CAREER SUCCESS